ShaaRKview Consultancy

Overview of "Manager of Quality/Organizational Excellence Certification Preparation Course (ASQ ConnEx Course)"

Seetharam Kandarpa,

PMP, ASQ ConnEx Expert, ASQ CMQ/OE, ASQ CQA, ASQ CMDA, ASQ CSQE, ASQ CPGP, ASQ CSSGB, RAC Drugs, RAC Devices
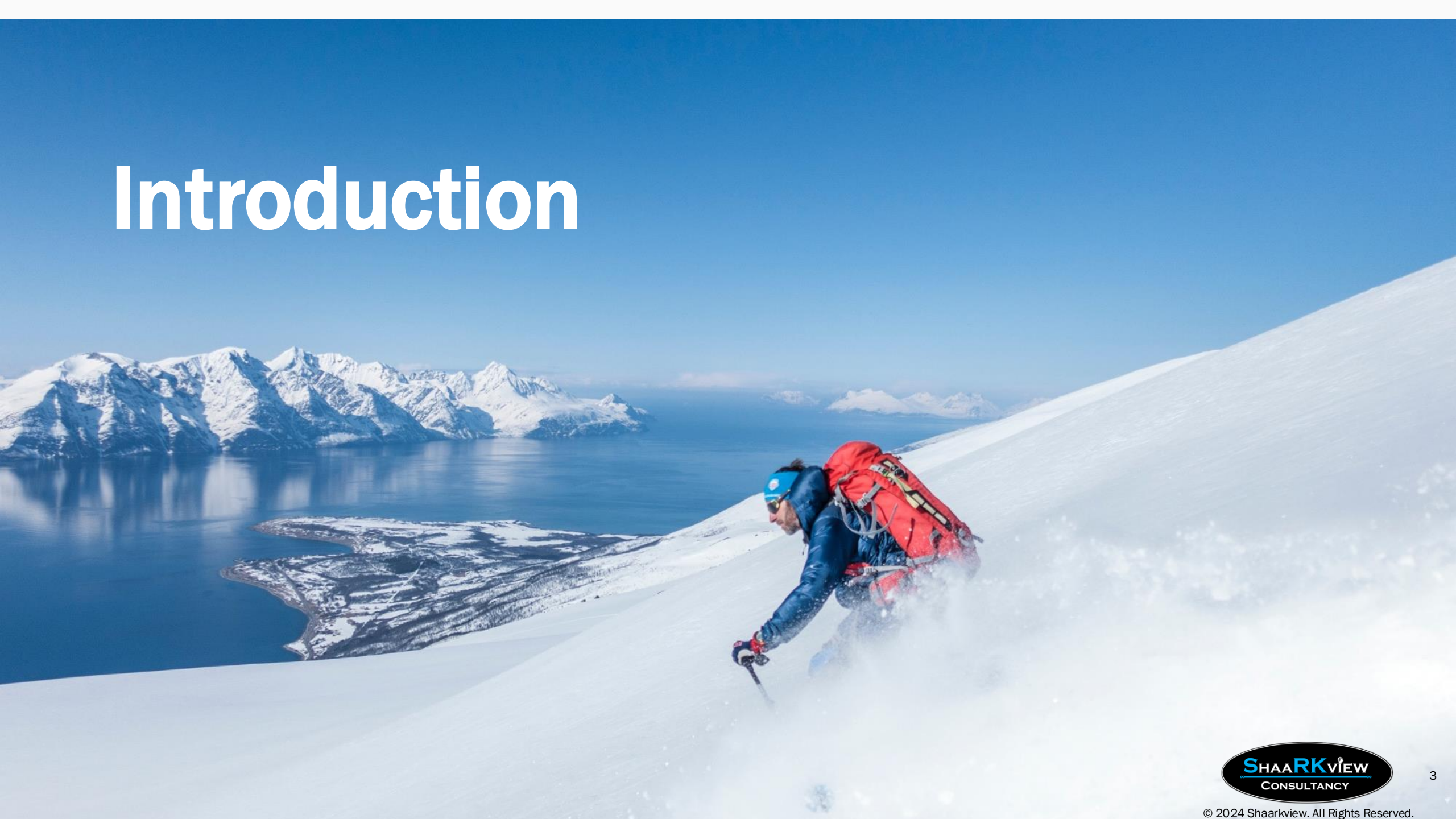
Founder & Director- Shaarkview Consultancy (OPC) Private Limited

Contents

Introduction

Introduction

- ## Objective
  - To provide a brief overview of
    - *Manager of Quality/Organizational Excellence Certification (ASQ CMQ/OE)* Program.
    - Training Course on *"Certified Manager of Quality/Organizational Excellence Certification Preparation"* (ASQ ConnEx Course)

- ## Scope
  - This course is useful to the organizations that are intending to enrich competencies of their employees who are aspiring to attempt ASQ CMQ/OE exam to become Certified Manager of Quality/Organizational Excellence.

Introduction of Trainer

Seetharam Kandarpa
Founder & Director-
Shaarkview Consultancy
(OPC) Private Limited
Ph: +91-9892968049
seetharam.kandarpa@shaarkview.com
www.shaarkview.com

- A seasoned professional, Trainer, Auditor, Data Scientist and Consultant providing consulting services to Pharmaceutical/ Medical Devices/ Food Products/ Other industries.
- ASQConnex Expert, CMQ/OE, CPGP, CQA, CMDA, CSQE and CSSGB by American Society for Quality (ASQ).
- CMC Lead for Customer Focused Organizations- ASQ Quality Management Division Community
- VoC Chair- ASQ Customer-Supplier Division Community
- Education Committee Member- ASQ Human Development & Leadership Division

- RAC-Drugs and RAC- Devices holder from Regulatory Affairs Professional Society (RAPS)
- PMP by Project Management Institute (PMI)
- Certified ISO 13485 Internal Auditor by DQS (Deutsch Quality Systems)
- 21+ years of experience in the areas of Production & Quality Assurance in GxP Industry. Previously worked with Abbott, Ipca, Dr. Reddy's, Mylan (Viatris), Alembic and Aurobindo.
- MS in Data Science from Eastern University, USA in 2024; M. Sc. in Chemistry from MP Bhoj (Open) University, India in 2006; and B. Sc. in Chemistry from Andhra University, India in 2002.
- LinkedIn : https://www.linkedin.com/in/seetharamkandarpa/

Purpose of Career:

Learning Unknown, Helping Community & Earning Respect

ASQConnex Expert Profile

About ASQ ConnEx:

ASQConnEx is an education delivery system and network that vets, designates, and connects quality subject matter experts with organizations to advance their excellence journey. Organizations can build competencies needed to achieve strategic objectives by engaging a vast network of ASQ-authorized subject matter experts in the field of quality. Experts gain a professional advantage by aligning with the world's leading quality association and gaining access to ASQ-licensed education and certification preparation content. The end result- Empowering individuals, organizations, and communities to achieve excellence through quality.

For more details, refer https://asq.org/asqconnex

ASQConnex Expert Profile

☰ MENU

SEETHARAM KANDARPA
CPGP, CQA, CMQ/OE, CSSGB, CMDA, CSQE

ASQConnEx™

REQUEST PROPOSAL

ADD TO COMPARISON LIST

Education

M. Sc.
Madhya Pradesh Bhoj (Open) University
Bhopal, India

B. Sc.
Andhra University
Kakinada, India

Master of Science (MS)
Eastern University
Philadelphia, USA

Industries

Business & Professional Services - Consulting, Engineering, Human Resources
Healthcare - Medical Devices/Pharmaceuticals
Healthcare - Services, Providers, Supplies
Technology - Equipment/Software & Services

Languages

English

Travel Preferences

International

ASQConnEx Credentials & Certifications

Professional Experience

Seetharam Kandarpa is a seasoned Professional, Trainer, Auditor, Data Scientist and Consultant providing consulting services to Pharmaceutical/ Medical Devices/ Other GxP industries. Seetharam is Founder & Director of SHAARKVIEW CONSULTANCY (www.shaarkview.com).

Seetharam did MS in Data Science from Eastern University, USA in 2024; M. Sc. in Chemistry from MP Bhoj (Open) University, India in 2006; and B. Sc. in Chemistry from Andhra University, India in 2002. He holds various professional certifications such as CMQ/OE, CPGP, CQA, CMDA, CSQE, CSSGB from ASQ; Regulatory Affairs Certified (RAC-Drugs and RAC- Devices) from Regulatory Affairs Professional Society (RAPS); Certified Project Management Professional (PMP) by Project Management Institute (PMI) and Certified ISO 13485 Internal Auditor by DQS (Deutsch Quality Systems).

Seetharam has over 21 years of industrial experience in the areas of Production & Quality Assurance in GxP Industry in various leadership positions with major companies such as Abbott, Ipca, Dr. Reddy's, Mylan (Viatris), Alembic and Aurobindo. He has a versatile experience in complying various regulations/ standards such as 21 CFR, ICH, WHO, EMA, PIC/S, Canada GMP, TGA, GAMP5, ISO 9001, ISO14001, ISO 13485 and ISO 19011 etc. He has experience in conducting, as Lead Auditor, audits of GxP sites, dealing with quality system elements such as personnel training, quality risk management, deviation, change control, internal audits, supplier management, management review, complaints, recall, CAPA etc. and working with GxP software applications such as TrackWise, ISOtrain, SumTotal, myProcess, AR/ VR training programs.

Seetharam has a rich experience in conducting training programs & presenting in professional seminars/ conferences across the world. He has proven expertise in dealing with large geographically and culturally diverse teams.

Seetharam's Purpose of Career: "Learning Unknown, Helping Community & Earning Respect".

Current Courses

Auditing for Improved Supplier Performance
Corrective and Preventive Action
Certified Manager of Quality/Organizational Excellence Certification Preparation
Certified Quality Auditor Certification Preparation
Introduction to Supplier Management
Quality/Engineering Tools for Supplier Management
Supplier Quality Professional: An Introduction

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ASQ Certifications

Seetharam Kandarpa

has satisfactorily fulfilled the requirements established
by ASQE for professional attainment of the

CERTIFIED MANAGER OF QUALITY/
ORGANIZATIONAL EXCELLENCE

Date Issued: **September 12, 2017**
Expiration Date: **June 30, 2027**

VERIFIED CERTIFICATE
Certificate Number: 54772

Steven Wilson, ASQE Chair

Seetharam Kandarpa

has satisfactorily fulfilled the requirements established
by ASQE for professional attainment of the

CERTIFIED PHARMACEUTICAL GMP
PROFESSIONAL

Date Issued: **June 7, 2014**
Expiration Date: **June 30, 2027**

VERIFIED CERTIFICATE
Certificate Number: 381

Steven Wilson, ASQE Chair

ASQ Certifications

ASQ Certifications

RAPS Certifications

PMP & Other Certifications

Overview of Manager of Quality/Organizational Excellence Certification (CMQ/OE) Program

Overview of CMQ/OE Certification Program

- ## Basics

  - The Certified Manager of Quality/Organizational Excellence (CMQ/OE) [1]
    - Is a **professional** who leads and champions process-improvement initiatives - everywhere from small businesses to multinational corporations - that can have regional or global focus in a variety of service and industrial settings.
    - **Facilitates and leads** team efforts to establish and monitor customer/supplier relations, supports strategic planning and deployment initiatives, and helps develop measurement systems to determine organizational improvement.

  - [Certified Manager of Quality/Organizational Excellence Brochure](#) (BoK)

  - [Certified Manager of Quality/Organizational Excellence Fact Sheet](#)

Overview of CMQ/OE Certification Program

- ## Requirements and Education

REQUIREMENTS

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Years of on-the-job experience in one or more of the areas of the Certified Manager of Quality/Organizational Excellence Body of Knowledge.

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***Years of on-the-job experience must be in a "Decision-making" position.**

*A "Decision-making" position is defined as the authority to define, execute, or control projects/processes and to be responsible for the outcome. This may or may not include management or supervisory positions.

If you've been certified by ASQ as a quality auditor, reliability engineer, software quality engineer, or quality engineer, experience used to qualify for certification in these fields applies to certification as a manager of quality/organizational excellence, as long as the 10-year minimum requirement is met.

Candidates must have worked in a full-time, paid role.

EDUCATION

Candidates who have completed a degree from a college, university or technical school will have part of the 10-year experience requirement waived, as follows (only one of these waivers may be claimed):

- **Diploma from a technical or trade school** — one year will be waived
- **Associate degree** — two years waived
- **Bachelor's degree** — four years waived
- **Master's or doctorate** — five years waived

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Overview of CMQ/OE Certification Program

- ## Body of Knowledge

Topic	Questions	Weightage %
I. Leadership (28 Questions)	28	16.97
II. Strategic Plan Development and Deployment (22 Questions)	22	13.33
III. Management Elements and Methods (31 Questions)	31	18.79
IV. Quality Management Tools (30 Questions)	30	18.18
V. Customer-Focused Organizations (21 Questions)	21	12.73
VI. Supply Chain Management (17 Questions)	17	10.30
VII. Training and Development (16 Questions)	16	09.70
Total	165	100.00

Overview of CMQ/OE Certification Program

I. Leadership (28 Questions)
- A. Organizational Structures
- B. Leadership Challenges
- C. Teams and Team Processes
- D. ASQ Code of Ethics

II. Strategic Plan Development and Deployment (22 Questions)
- A. Strategic Planning Models
- B. Business Environment Analysis
- C. Strategic Plan Deployment

III. Management Elements and Methods (31 Questions)
- A. Management Skills and Abilities
- B. Communication Skills and Abilities
- C. Project Management
- D. Quality System
- E. Quality Models and Theories

IV. Quality Management Tools (30 Questions)
- A. Problem-Solving Tools
- B. Process Management
- C. Measurement: Assessment and Metrics

V. Customer-Focused Organizations (21 Questions)
- A. Customer Identification and Segmentation
- B. Customer Relationship Management

VI. Supply Chain Management (17 Questions)
- A. Supplier Selection and Approval
- B. Supplier Risk Management
- C. Supplier Communications
- D. Supplier Performance
- E. Supplier Improvement
- F. Supplier Certification, Partnerships, and Alliances
- G. Supplier Logistics and Material Acceptance

VII. Training and Development (16 Questions)
- A. Training Plans
- B. Training Needs Analysis
- C. Training Materials, Development, and Delivery
- D. Training Effectiveness and Evaluation

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Overview of CMQ/OE Certification Program

- ## Examination

  - Each certification candidate is required to pass an examination that consists of multiple-choice questions that measure comprehension of the Body of Knowledge.

  - **Computer Delivered** - The CMQ/OE examination is a one-part, 180- multiple choice question exam and is offered in English only. 165 multiple choice questions are scored and 15 are unscored. Total appointment time is four-and-a-half-hours, exam time is 4 hours and 18 minutes.

  - Paper and Pencil - The CMQ/OE examination is a one-part, 165- multiple choice question, four-hour exam and is offered in English and Mandarin in certain locations.

  - All examinations are open book. Each participant must bring his or her own reference materials. Use of reference materials and calculators is explained in the **FAQs** [2].

Source:
[1] "Manager of Quality/Organizational Excellence Certification CMQ/OE", *asq*, https://www.asq.org/cert/manager-of-quality. Accessed on 19 Oct 2024.
[2] "General FAQs", *asq*, https://www.asq.org/cert/faq. Accessed on 19 Oct 2024.

Overview of CMQ/OE Certification Program

- ## Examination

  - ### Is Exam tough or easy?

Exam is neither tough nor easy
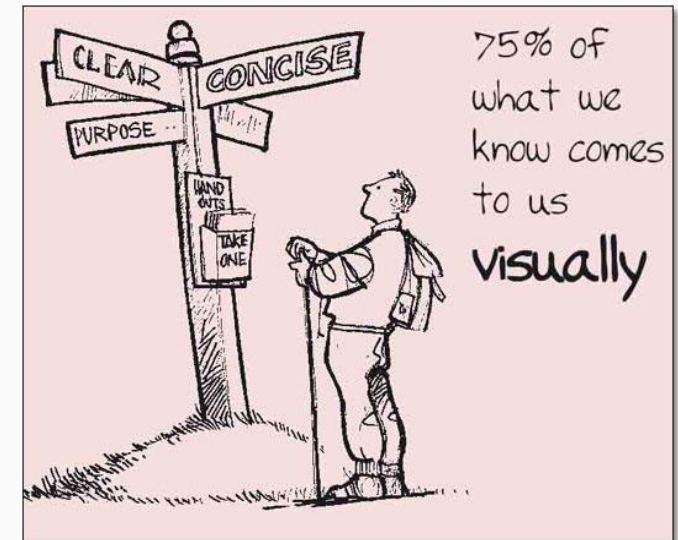
Preparation is the key

Source:
[1] "Manager of Quality/Organizational Excellence Certification CMQ/OE", *asq*, https://www.asq.org/cert/manager-of-quality. Accessed on 19 Oct 2024.
[2] "General FAQs", *asq*, https://www.asq.org/cert/faq. Accessed on 19 Oct 2024.

Overview of CMQ/OE Certification Program

- ## Computer-Based Testing Dates

ASQ certification examinations are delivered by ASQ's testing partner, Prometric.

The examination scheduling instructions in your eligibility letter will direct you to a section of Prometric's website, where you can select and schedule your examination date and location.

APPLY NOW

TESTING WINDOW	TESTING WINDOW	TESTING WINDOW	TESTING WINDOW
NOVEMBER 1 - 30, 2024	**JANUARY 1 - 31, 2025**	**MARCH 1 - 31, 2025**	**MAY 1 - 31, 2025**
Application Deadline:	**Application Deadline:**	**Application Deadline:**	**Application Deadline:**
Deadline Passed	December 8, 2024	February 9, 2025	April 13, 2025
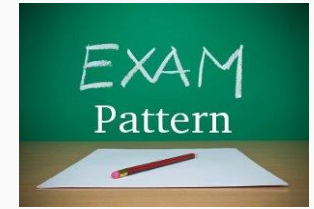
Source:
[1] "Manager of Quality/Organizational Excellence Certification CMQ/OE", *asq*, https://www.asq.org/cert/manager-of-quality. Accessed on 19 Oct 2024.
[2] "General FAQs", *asq*, https://www.asq.org/cert/faq. Accessed on 19 Oct 2024.

Overview of CMQ/OE Certification Program

- ## Prepare for the exam

CMQ/OE Question Bank

The CMQ/OE Question Bank provides sample exam questions based on the CMQ/OE Body of Knowledge. Includes simulated timed exam and review modes.

CMQ/OE Handbook

The CMQ/OE Handbook is a companion guide to your exam's Body of Knowledge. The handbook can be used during your open-book exam!

CMQ/OE Question Bank [3]   CMQ/OE Handbook [4]

Source:
[1] "Manager of Quality/Organizational Excellence Certification CMQ/OE", *asq*, https://www.asq.org/cert/manager-of-quality. Accessed on 19 Oct 2024.
[3] "Certified Manager of Quality/Organizational Excellence Question Bank", *asq*, https://www.asq.org/training/certified-manager-of-quality-organizational-excellence-question-bank-qbcmqoe2020asq. Accessed on 19 Oct 2024.
[4] "The ASQ Certified Manager of Quality/Organizational Excellence Handbook, Fifth Edition", *asq*, https://www.asq.org/quality-press/display-item?item=H1569. Accessed on 19 Oct 2024.
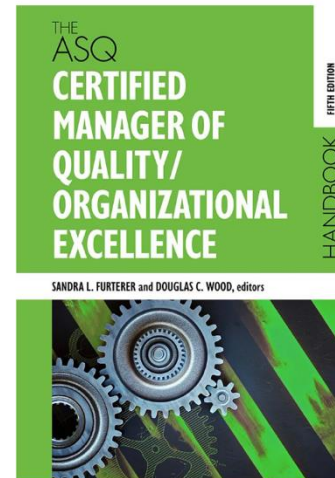
Overview of CMQ/OE Certification Program

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THE ASQ
CERTIFIED MANAGER OF QUALITY/ ORGANIZATIONAL EXCELLENCE
FIFTH EDITION
HANDBOOK
SANDRA L. FURTERER and DOUGLAS C. WOOD, editors

CMQ/OE Handbook

The CMQ/OE Handbook is a companion guide to your exam's Body of Knowledge. The handbook can be used during your open-book exam!
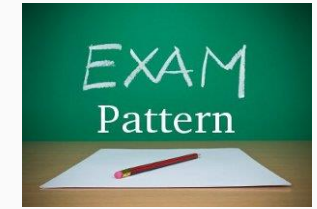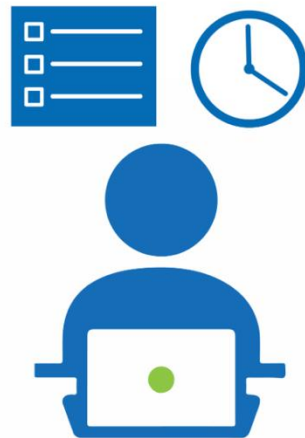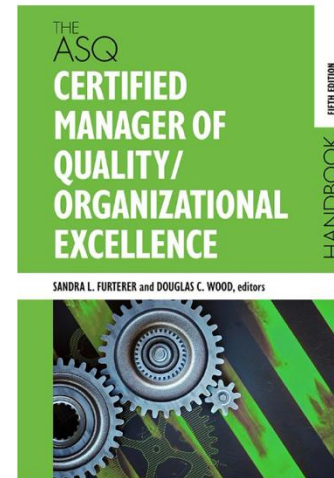
CMQ/OE Certification Preparation

• Classroom
• Self-paced, online
• Virtual

Classroom [5]

Self-paced, online [6]

Virtual [7]

CMQ/OE Question Bank [3]   CMQ/OE Handbook [4]

Source:
[5] "Certified Manager of Quality/Organizational Excellence Certification Preparation", *asq,* https://asq.org/training/certified-manager-of-quality-organizational-excellence-certification-preparation-cmqr Accessed on 19 Oct 2024.
[6] "Certified Manager of Quality/Organizational Excellence Certification Preparation", *asq,* https://asq.org/training/certified-manager-of-quality-organizational-excellence-certification-preparation-spcmqoe2022asq . Accessed on 19 Oct 2024.
[7] "Certified Manager of Quality/Organizational Excellence Certification Preparation", *asq,* https://asq.org/training/certified-manager-of-quality-organizational-excellence-certification-preparation-vcmqr. Accessed on 19 Oct 2024

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Overview of CMQ/OE Certification Program

- ## Exam Results [8]

  - Computer-Based Tests
    - You will be presented with your test results at the Prometric testing center on your screen as well as a follow-up email with your test results (from Prometric).
    - In approximately seven days, you will receive your official ASQ results email notification as well as a short survey about your exam experience.

  - ASQE uses procedures that meet the *Standards for Educational and Psychological Testing*, which were developed jointly by the American Educational Research Association (AERA), the American Psychological Association (APA) and the National Council on Measurement in Education (NCME).

  - Click here to view full details of exam grading process [9].

Source:
[1] "Manager of Quality/Organizational Excellence Certification CMQ/OE", *asq*, https://www.asq.org/cert/manager-of-quality. Accessed on 19 Oct 2024.
[8] "Exam Results FAQs", *asq*, https://www.asq.org/cert/faq/faq-exam-results#results-top. Accessed on 19 Oct 2024.
[9] "Frequently Asked Questions", *asq*, https://www.asq.org/cert/faq/exam-grading-process . Accessed on 19 Oct 2024.

Overview of CMQ/OE Certification Program

- ## Exam Results [8]

  - ### ASQ passing rate for CMQ/OE exam [9]

Pass Rates by Exam

Exam	2021	2022	2023
CCT	74%	64%	64%
CFSQA	56%	64%	57%
CMQ/OE	58%	54%	60%
CMDA	73%	73%	63%
CPGP	42%	48%	47%
CQA	72%	70%	73%
CQE	66%	69%	78%
CQI	64%	60%	64%
CQIA	76%	73%	74%
CQPA	70%	68%	68%
CQT	68%	64%	60%
CRE	67%	58%	73%
CSQE	74%	72%	64%
CSQP	63%	61%	60%
CSSBB	78%	76%	75%
CSSGB	65%	69%	76%
CSSYB	82%	80%	81%
CMBB	62%	65%	76%

Overview of CMQ/OE Certification Program

- Recertification [10]

  - To maintain the integrity of your CMQ/OE certification, ASQ requires that you recertify **every three** years.

  - Find out the steps you need to take for recertification [10].

  - CREDENTIAL HOLDERS MUST:
    - Obtain 18 recertification units (RUs) within a three-year recertification period.
          Or
    - Retake the certification exam at the end of the 3-year recertification period.

Source:
[1] "Manager of Quality/Organizational Excellence Certification CMQ/OE", *asq,* https://www.asq.org/cert/manager-of-quality. Accessed on 19 Oct 2024..
[10] "Recertification", *asq,* https://www.asq.org/cert/recertification. Accessed on 19 Oct 2024.

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Overview of Training Course on "Certified Manager Of Quality/Organizational Excellence Certification Preparation (ASQ ConnEx Course)"

Overview of "CMQ/OE Certification Preparation (ASQ ConnEx Course)"

- **Prepare for the exam**

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MENU

SEETHARAM KANDARPA
CPGP, CQA, CMQ/OE, CSSGB, CMDA, CSQE

ASQConnEx™

REQUEST PROPOSAL

ADD TO COMPARISON LIST

Education

M. Sc.
Madhya Pradesh Bhoj (Open) University
Bhopal, India

B. Sc.
Andhra University
Kakinada, India

Master of Science (MS)
Eastern University
Philadelphia, USA

Industries

Business & Professional Services - Consulting, Engineering, Human Resources
Healthcare - Medical Devices/Pharmaceuticals
Healthcare - Services, Providers, Supplies
Technology - Equipment/Software & Services

Languages

English

Travel Preferences

International

ASQConnEx Credentials & Certifications

Professional Experience

Seetharam Kandarpa is a seasoned Professional, Trainer, Auditor, Data Scientist and Consultant providing consulting services to Pharmaceutical/ Medical Devices/ Other GxP industries. Seetharam is Founder & Director of SHAARKVIEW CONSULTANCY (www.shaarkview.com).

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Current Courses

Auditing for Improved Supplier Performance
Corrective and Preventive Action
Certified Manager of Quality/Organizational Excellence Certification Preparation
Certified Quality Auditor Certification Preparation
Introduction to Supplier Management
Quality/Engineering Tools for Supplier Management
Supplier Quality Professional: An Introduction

SHAARKVIEW CONSULTANCY

"CMQ/OE Certification Preparation (ASQ ConnEx Course)" by Shaarkview Consultancy

- ## Training Course by Seetharam Kandarpa, Shaarkview [11]

Format: Live Virtual/ Face-to-Face

The Certified Manager of Quality/Organizational Excellence certification preparation course is presented in a way that reinforces current knowledge, re-introduces applications that may not be used every day, explains the rationale for use, and highlights multiple-choice sample questions. Also, students will receive course materials.

The CMQ/OE Refresher training, developed by the ASQ designed and taught to help experienced professionals become better prepared for the CMQ/OE exam. It is not for beginners. The course is based on CMQ/OE Body of Knowledge. Students will receive access to the digital course content.

Learning Objectives:
- Review the Body of Knowledge for the Certified Manager of Quality/Organizational Excellence Examination
- Attain high scores on practice questions similar to the actual CMQ/OE exam
- Identify and take remedial action on gaps in your understanding of the CMQ/OE BoK

Source:
[11] "Certified Manager Of Quality/Organizational Excellence Certification Preparation (ASQ ConnEx Course)", *shaarkview*, https://www.shaarkview.com/cmq-oe. Accessed on 19 Oct 2024.

"CMQ/OE Certification Preparation (ASQ ConnEx Course)" by Shaarkview Consultancy

- ## Training Course by Seetharam Kandarpa, Shaarkview [11]

  Prerequisites:
  This class is designed for experienced professionals seeking preparation for taking the CMQ/OE exam. It is not for beginners.

  Course Outline:
  I. Leadership
  II. Strategic Plan Development and Deployment
  III. Management Elements and Methods
  IV. Quality Management Tools
  V. Customer-Focused Organizations
  VI. Supply Chain Management
  VII. Training and Development

  Who Should Attend:
  Individuals who desire to reinforce their skills, knowledge, and capacity to understand the Certified Manager of Quality/Organizational Excellence Body of Knowledge in preparation for taking the Certified Manager of Quality/Organizational Excellence examination.
  Note: Taking this course does not constitute, nor imply, the successful passing of the ASQ Certified Manager of Quality/Organizational Excellence examination.

Source:
[11] "Certified Manager Of Quality/Organizational Excellence Certification Preparation (ASQ ConnEx Course)", *shaarkview,* https://www.shaarkview.com/cmq-oe. Accessed on 19 Oct 2024.

"CMQ/OE Certification Preparation (ASQ ConnEx Course)" by Shaarkview Consultancy

- ## Training Course by Seetharam Kandarpa, Shaarkview [11]

Course Duration: 24 hours (3 days)

Training Days: 3- Weekdays (Mon/Tue/Wed/Thu/Fri), 09.00 to 18.00 Hr

Language of Instruction: English

Instructor: Seetharam Kandarpa (**ASQConnex Expert)**

Training Fee for Organization specific training (of 6-15 students) for Face-to-Face or Live Virtual training program: *Contact Us*

Source:
[11] "Certified Manager Of Quality/Organizational Excellence Certification Preparation (ASQ ConnEx Course)", *shaarkview,* https://www.shaarkview.com/cmq-oe. Accessed on 19 Oct 2024.

"CMQ/OE Certification Preparation (ASQ ConnEx Course)" by Shaarkview Consultancy

- ## Training Course by Seetharam Kandarpa, Shaarkview [11]

  Procedure for Booking Training Class at your Organization for your Employees :

  1. Purchase agreement between Shaarkview and the Organization.
  2. Finalization of training dates and list of students (name, mail id etc.).
  3. Details of students will be shared by Shaarkview with ASQ, USA for processing the training request.
  4. Students will receive instructions to download the training material from ASQ, USA team through mail before 1 week of training class.
  5. Students will attend the training class (all sessions without fail).
  6. Students will download training completion certificate from ASQ website after getting clearance from ASQ, USA team.
  7. Students will prepare further for their journey towards attempting CMQ/OE exam to get certified..

  NOTE: You may seek our support during your journey towards CMQ/OE exam, as needed.

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Wrap Up

Wrap Up

What Are the Core Competencies of a CMQ/OE?

- Lead and champion process improvement initiatives in organizations that can have regional or global focus in a variety of product or service settings.

- Lead team efforts to establish and monitor customer/supplier relations; support strategic planning and deployment initiatives.

- Develop measurement systems to determine organizational improvement.

- Motivate and evaluate staff; manage projects and human resources.

- Analyze financial situations, determine and evaluate risk, and employ knowledge management tools and techniques in resolving organizational challenges.

What Is the Value to Your Company?

- Increase productivity and quality while lowering costs.

- Improve processes through the application of quality tools.

- Increase customer satisfaction with steady, consistent, and quality output.

What Is the Value to You?

- Improved knowledge, skills, and abilities qualify you for more positions within modern business industries that require demonstrated competency in quality management.

- Those with a job title of manager who also hold the ASQ manager of quality/organizational excellence certification earn a substantial 15.3% more, on average, than those without that certification.*

*Please see the current Quality Progress Salary Survey at: asq.org/qualityprogress/ under Tools and Resources.

Wrap Up

What Are the Core Competencies of a CMQ/OE?

- Lead and champion process improvement initiatives in organizations that can have regional or global focus in a variety of product or service settings.
- Lead team efforts to establish and monitor customer/supplier relations; support strategic planning and deployment initiatives.
- Develop measurement systems to determine organizational improvement.

- Motivate and evaluate staff; manage projects and human resources.
- Analyze financial situations, determine and evaluate risk, and employ knowledge management tools and techniques in resolving organizational challenges.

What Is the Value to Your Company?

- Increase productivity and quality while lowering costs.
- Improve processes through the application of quality tools.
- Increase customer satisfaction with steady, consistent, and quality output.

What Is the Value to You?

- Improved knowledge, skills, and abilities qualify you for more positions within modern business industries that require demonstrated competency in quality management.
- Those with a job title of manager who also hold the ASQ manager of quality/organizational excellence certification earn a substantial 15.3% more, on average, than those without that certification.*

*Please see the current Quality Progress Salary Survey at: asq.org/qualityprogress/ under Tools and Resources.

- *Do SWOT analysis*
- *Plan your preparation*
- *Prepare well for exam (3-6 months)*
  - *Learn from ASQ ConnEx Expert*
  - *Take other-course*
- *Be confident and apply for exam*
- *Attempt well*
- *Be certified in 1st attempt.*

Think Practically,
Analyze Logically,
Perform Heartfully &
Earn Success Automatically!!!

- Seetharam Kandarpa

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Thank You

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